



ملف التعريفي للشركة

Business profile



SmileTrip
TOURISM

Your Smile, Our Priority.



About Our Company

SmileTrip is a Sharjah-based travel startup dedicated to making every journey seamless, affordable, and unforgettable. By combining strong partnerships with leading airlines, hotels, and tour providers, we deliver exceptional value without compromising on comfort or quality. Our goal is to redefine modern travel through trust, transparency, and genuine care, ensuring every traveler enjoys a smooth and memorable experience from start to finish.

Born in Sharjah, SmileTrip began with a simple dream — to make every journey as joyful as the destination itself. We believe that travel is more than movement; it's about creating moments that last. Guided by passion, hospitality, and a people-first approach, our team goes the extra mile to provide personalized experiences that make every trip truly begin and end with a smile.



COMPANY PROFILE

OUR VISION

To redefine travel in the region by blending affordability, authenticity, and heartfelt hospitality — ensuring every journey inspires trust, joy, and connection.

OUR MISSION

To make travel seamless, personal, and memorable by offering the best deals, dedicated support, and genuine care — because at smiletrip, your smile is our priority.



**Your Journey
Starts Here.**

OUR OFFERINGS

TOTAL TRAVEL SOLUTIONS

Driven by our motto “Total Service”, Smile Trip provides an integrated suite of travel solutions designed to meet every requirement:



- Visa Services (UAE & Worldwide)
- Holiday & MICE Packages
- Travel Insurance
- Medical Tourism Solutions
- Airport Meet & Greet Services
- Hotel & Car Reservations
- Eurail Passes & Cruise Bookings
- FIT / GIT Group Bookings
- Pilgrim tours

Our Services



Global Visas

Assistance with all types of international visa applications.

Air Tickets

Competitive airfares with quick booking and flexible options.

Hotel Bookings

Wide range of hotels tailored to your comfort and budget.

Airport Transfers

Reliable pick-up and drop-off services at all major airports.

Travel Insurance

Complete coverage for a safe and worry-free journey.

Tour Packages

Custom-made holiday experiences for every traveler.

Airport Meet & Greet Services

Smooth airport assistance from arrival to departure.

UAE Based Activities

Dubai City Tour

Explore Dubai's landmarks, culture, and modern attractions.

Desert Safari

Experience thrilling dune rides, camel treks, and desert sunsets.

Yacht Party

Enjoy luxury cruising with music, views, and refreshments.

Ferrari World

Feel the rush at the world's fastest roller coaster in Abu Dhabi.

Dhow Cruise

Sail along the marina or creek with dinner and entertainment.

Park Entry Tickets

Access top theme and adventure parks across the UAE.

Water Adventures

Dive into fun with jet skiing, parasailing, and more.

Abu Dhabi City Tour

Discover the capital's iconic sites and cultural wonders.

Ski Dubai

Experience snow and skiing in the middle of the desert.

Dolphin Show Tickets

Witness exciting performances by friendly dolphins.

Burj Khalifa Ticket

Visit the world's tallest tower for breathtaking views

Helicopter Tour

See Dubai from above on a thrilling aerial ride.





OUR STRENGTH – THE TEAM BEHIND THE EXCELLENCE

Smile Trip, we believe our people define our success. Our staff combines industry knowledge, passion, and attention to detail to ensure every client experience is seamless and memorable.

- Highly trained and customer-focused professionals
- Strong client loyalty and repeat customer base
- Deep product knowledge and destination expertise
- Professionalism, enthusiasm, and empathy
- Integrity, resourcefulness, and outstanding people skills


Made for everyday moments.



DEDICATED CORPORATE TRAVEL DIVISION

Recognizing the growing demand for corporate travel management in the UAE, Smile Trip operates an exclusive Corporate Division managed by experienced consultants our team ensures every aspect of business travel — from bookings to support — is handled efficiently and with precision.

What Corporate Clients Expect:

- Reliable and experienced travel consultants
 - Personalized attention and understanding of unique needs
 - Accurate and cost-effective itineraries
 - Prompt communication and continuous feedback
 - Excellent relationships with airlines and service providers
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SmileTrip TRAVEL SERIES



CONCEPT



Why Choose Us?

15-minute response time for all bookings (TAT)

Guaranteed 15-minute turnaround for all bookings, ensuring quick and efficient service.

Transparent e-billing and invoicing

Clear, accurate, and fully digital billing for complete transparency in every transaction.

Monthly MIS & spend vs. savings reports

Monthly MIS reports with detailed spend and savings analysis for better cost control.

Standard industry credit period

Flexible credit terms aligned with standard industry practices.

Exceptional value for money

High-quality services delivered at competitive, value-driven rates.

Tailor-made travel solutions customized to client needs

Personalized travel plans designed to match each client's specific requirements.

Specially negotiated fares with leading airlines and hotels

Preferential airfares and hotel rates secured through exclusive agreements with top global partners.

24-hour corporate desk for emergency support

Round-the-clock corporate support desk to handle urgent travel needs anytime.

Dedicated Account Manager as single point of contact

A dedicated account manager serves as your single point of contact for all travel requirements.



Our Competitive Edge

- Access to global wholesaler partnerships for best hotel & car rental rates
- Special local market rates exclusive to Smile Trip clients
- Frequent flyer and loyalty program assistance for employees
- Consistent client satisfaction and long-term partnerships
- A culture built on professionalism, trust, and transparency



Travel Made Simple.





Thank You

Let's Connect with Us!

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